

FMCSA Standards for Office Computer Systems

Hardware & Software Issues

Updated as of: 01/01/02

DESKTOP COMPUTERS:

The desktop Standard for FMCSA new purchases is as follows:

Gateway E-3600

Processor:	Pentium 4 processor, 1.5GHz speed
Hard Drive:	20GB Ultra 100 Hard Drive
Random Access Memory	256MB RAM
CD-ROM	20x/48xCD-ROM drive
CD-RW	Optional
Diskette Drive:	1.44MB, 3.5" diskette drive
Video	32Mb nVida GE Force2 4x AGP Video
Keyboard	Millennium 104+Keyboard
Mouse	Intellimouse
Audio	Integrated Sound Blaster Compatible w/speakers
Case	7 Bay High Case, Mid Tower
Network Interface Card	3Com PCI 10/100 Twisted Pair
Operating System:	MS Windows 2000 Professional
Display:	17" EV700 Monitor
Warranty:	3Yr Parts and Labor

OFFICE PRINTERS:

The office printer standard for FMCSA new purchases is as follows:

Hewlett Packard 4100N with build in Network card.

PROCUREMENT COORDINATION:

Any nonstandard hardware or software purchases, regardless of funding source, will all be coordinated through the Chief Information Officer's (CIO) office. These must be approved by one of the network engineers, not for operational suitability, but to ensure it will function on and with the systems in place and that it can be supported for operations and maintenance. If it is determined that the items needed are not suitable for our network, the CIO will work in partnership with the requestor to find a suitable product. At that time, arrangements for procurement may be made.

COMPUTER SUPPLIES & HARDWARE MAINTENANCE:

Computer supplies (toner, ink, paper, etc) and office items under \$1,000 will continue to be procured and funded locally through present channels.

Repairs for Desktops, Servers and office printers will be coordinated through the FMCSA Help desk (E-mail LANTEAM). All failures must be reported to the FMCSA Help Desk. Field offices will be asked to get estimates for repair of failed equipment. The CIO's office will determine if the item is to be repaired or replaced.